

# Medical Claim Form



Read instructions on reverse side.

Mail to:  
 Anthem Blue Cross and Blue Shield  
 PO Box 105187  
 Atlanta, GA 30348

<b>PART 1: CUSTOMER AND PATIENT INFORMATION – Please print or type</b>												
1. Customer first name		M.I.	Last name		Street address <input type="checkbox"/> New address			City		State	ZIP code	Phone no. ( )
2. Customer sex <input type="checkbox"/> Male <input type="checkbox"/> Female	3. Group name			4. Customer certificate or ID no. If arrow appears on ID card, copy numbers exactly.				Anthem plan code (numbers found on ID card)				
5. Is the patient eligible for Medicare? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, please read filing instructions on reverse side. Medicare health insurance claim no. _____						6. I authorize release to Anthem of any information pertaining to this claim. <b>X</b> Patient's signature (parent or guardian, if minor) _____ Date _____						
7. Patient first name			M.I.	Last name		8. Patient relation to customer 1 <input type="checkbox"/> Self (male)      3 <input type="checkbox"/> Husband      5 <input type="checkbox"/> Son      7 <input type="checkbox"/> Other male dependent 2 <input type="checkbox"/> Self (female)    4 <input type="checkbox"/> Wife      6 <input type="checkbox"/> Daughter      8 <input type="checkbox"/> Other female dependent						
9. Patient birthdate	Age	Customer birthdate	Age	Spouse birthdate		Age	10. Is patient a full-time student 19 years of age or older? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, name of school: _____					
11. If the patient is other than the customer, is the patient covered by any other group medical policy (including Anthem Blue Cross and Blue Shield)? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, complete the following.												
Other policyholder name				Patient employer				Other insurer				
Other insurer street address			City		State	ZIP code	Patient certificate no.		Effective date of patient contract			
12. Was the condition related to: A. Employment <input type="checkbox"/> Yes <input type="checkbox"/> No B. Accident <input type="checkbox"/> Yes <input type="checkbox"/> No			Date	13. Describe the illness, injury or symptom							Date symptom first appeared	

<b>PART 2: PHYSICIAN OR PROVIDER INFORMATION – To be completed only by physician or provider</b>											
14. Date symptom first appeared			15. Date patient first consulted you for this condition			16. Has patient ever had similar symptoms? <input type="checkbox"/> Yes <input type="checkbox"/> No			17. Referring physician		
18. Name and address of facility where service was rendered (other than home or office)						19. For services related to hospitalization Admission date: _____ Discharge date: _____					
20. Is patient totally disabled? <input type="checkbox"/> Yes <input type="checkbox"/> No		Dates of total disability From: _____ To: _____				21. Was outside lab work performed? <input type="checkbox"/> Yes <input type="checkbox"/> No Charge: _____			22. Was service related to routine physical? <input type="checkbox"/> Yes <input type="checkbox"/> No		
23. Diagnosis or nature of illness, injury or symptom. Relate diagnosis to procedure in column E by reference to numbers 1, 2, 3, etc. 1. _____ 2. _____ 3. _____											
24.	A Date of service	B Place of service (see back)	C Type of service	D. Description: Explain unusual services or circumstances related to procedures, medical services, or supplies furnished for each date given. Procedure code. Circle one: CPT IV or BSA				E Diagnosis code	F Charges	G Days or Units	H Anthem use only

**INFORMATION FOR THE CUSTOMER/PATIENT:**

1. Use this form for all your medical/surgical claims. Note: use a separate form for each patient and each physician or other provider.
2. **Complete all items in Part 1** of the form for both the patient and the customer. (The customer refers to a member of an enrolled group or a direct-pay policyholder.)
3. Sign the form in the area provided (block 6).
4. **Any** items of information not completed in Part 1 will cause a delay in processing your claim.
5. After you have completed Part 1, give the form to your physician.

**For Medicare patients:** If you are participating in Anthem’s Medi-fill Automated Entry program, **DO NOT FILE A CLAIM**. Your claims information will be transferred to Anthem automatically by the Medical carrier. If you are not participating in Medi-fill Automated Entry, be sure to attach your Explanation of Medicare Benefits form (EOMB) to this claim. For information on how you can sign up for the automated entry program, write to the address on the front of this form.

**INFORMATION FOR THE PHYSICIAN/PROVIDER:**

1. Use a separate claim form for each patient and each physician/provider rendering services. If you are a member of a group practice, the services of all physicians in your group can be reported on one claim form if the first 11 digits of the Anthem identification numbers are the same.
2. Review Part 1 to make sure the customer has provided all information.  
Missing information will cause a delay in processing and payment of the claim.
3. Complete Part 2, including all information pertinent to the patient’s treatment.
4. Be sure your Anthem identification number appears in Block 28.
5. ADVANCE Plan providers should use the rubber stamp which has been provided to easily identify the claim as one from an ADVANCE Plan provider.
6. Mail the completed, signed form to the address on the front.

PLACE-OF-SERVICE CODE (Block 24-B)	
1 (IH)	independent hospital
2 (OH)	outpatient hospital
3 (O)	physician’s office
4 (H)	patient’s home
5	day care facility (psy)
6	night care facility (psy)
7 (NH)	nursing home
8 (SNF)	skilled nursing facility
9	ambulance
0	(OL) other locations
A (IL)	independent laboratory
B	other medical/surgical facility
D	residential substance abuse treatment center

**INSURANCE FRAUD WARNING**

Any person who, with intent to defraud or knowing that he or she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.